



March 13, 2020

## **ADDENDUM No. 5**

### **Request for Proposal CS-20-02 RADIO DISPATCH CONSOLE SYSTEM, CALL HANDLING/PHONE SYSTEM AND DATA AND MEDIA LOGGING SYSTEM**

*The addendum is being issued prior to the closing of the request for proposal (RFP) to provide further information, make changes to, or to clarify the RFP documents and is to be read, interpreted and coordinated with all other parts of the RFP documents. In the case of a conflict with the balance of the documents, this Addendum shall govern. **Proponents shall attach a signed copy of this addendum to their proposal submission, failure to do so may result in a non-compliant proposal.** This addendum shall form part of the Contract Documents.*

This addendum is being provided in clarification to RFP CS-20-02 released February 12, 2020.

QUESTION 1: In Section 1.4 *System requires 2 redundant session border controllers (SBC):*

- these are typically part of the ESInet and provided by the network service provider. Are you requesting 2 onsite SBC's or just interoperability with the Telus network SBCs?

**ANSWER 1: Yes, we are requesting session border controllers onsite. The session border controllers in the PSAPS have been mandated by the CRTC as part of the NG9-1-1 Onboarding process with TELUS and the new NG9-1-1 Agreements that will be coming out soon.**

For further reference see:

- TIF85 – What you need to be a Canadian NENA i3 PSAP – 2018Jul04 version – attached to this addendum
- CRTC Telecom Decision 2019-353 at paragraph 13 mandates the BCF (firewall and session border controller - SBC)
- ESRE0088 in Section 4.2.8 PSAP Border Control Function, Section 4.2.5 Additional Network Attributes – support for BGP & High Availability, and Section 4.2.10 re Quality of Service Standard
- ESGW Letter re NENA i3v3 Impacts in Attachment at Item 1 re Web Services and Item 6 re Attended Transfers

QUESTION 2: Would it be possible to incorporate the responses/clarifications being provided via the addendums into the RFP requirements text? In some cases, the initial requirement may have changed, and I want to make sure we capture what is really being asked and respond accordingly.

**ANSWER 2: No. As provided in Section 1.4 of the RFP, all amendments and addenda issued for this RFP must be signed by the proponent and included with the proposal submission and will form part of the Contract documents.**

QUESTION 3: Can you please provide the address of the 2 dispatch centres? We need to do facility checks.

1. Primary dispatch centre?
2. Secondary dispatch centre?

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**ANSWER 3: Both of the of the dispatch centres are in the progress of being built, and are both located in Prince George, BC. For the purposes of the equipment purchase included in this RFP facility checks would not be required by the vendor. The RDFFG has provided the site addresses to Telus, B.C. and Telus will be providing the NG911 and telephone facilities.**

QUESTION 4: In light of the recent COVID-19 precautions and concerns would it be possible to submit an electronic response to the RFP as well as corresponding signatures?

**ANSWER 4: The RDFFG will allow for electronic submissions in PDF format to this RFP as well as corresponding signatures.**

**The email topic is to be labelled in the subject line “CS-20-02 RDFFG Radio Dispatch, Call Handling, Media Logging Proposal – “Insert Contractor Name”.**

**The proposal must be sent to the General Manager of Financial Services before the closing date and time at the following email address:**

**General Manager of Financial Services  
Email: [purchasing@rdffg.bc.ca](mailto:purchasing@rdffg.bc.ca)**

**For closing purposes, the official time of receipt of the proposal submission is determined by the time of receipt of the email.**

**The Owner will not accept or consider proposals transmitted by facsimile or delivered to an email address other than the address identified.**

**The Owner will not accept any proposals not received at the email addresses identified above or not received by the closing date and time. Such proposals will be unopened. Records will be kept of all returned proposals.**

**The responsibility for submitting a response to this Request for Proposal to the correct email address on or before the closing date and time, will be solely and strictly the responsibility of the Proponent.**

I/We hereby verify that we have considered this addendum in our proposal submission.

\_\_\_\_\_  
Proponent's Signature

\_\_\_\_\_  
Date

All inquiries relating to RFP CS-20-02 must be emailed to:  
Melanie Perrin, Manager Public Safety Operations  
[mperrin@rdffg.bc.ca](mailto:mperrin@rdffg.bc.ca)

# What you need to be a **Canadian** NENA i3 PSAP

What you need to be a Canadian NENA i3 PSAP  
**CISC Emergency Services Working Group**

Based on the [NENA i3v2 Architecture](#)

**Legend:**

- NENA Specifications
- Optional Elements And Recommendations

Version 1.0

